

OneWorld Health | GUIDELINES AND AGREEMENTS | MOBILE OUTREACH TEAMS

Safety is the utmost importance to OneWorld Health. There will always be inherit risks involved in going to a developing nation, but we will take the necessary steps to minimize any risk to team members' safety. When traveling abroad and working in any unfamiliar country, it is critical that each team member assist OneWorld Health in maintaining the highest standards of safety for themselves and as well as for every team member. Always be aware of your safety and do not put yourself in dangerous positions. Use common sense at all times. We want you to have the time of your life but please remember "safety first" in all situations.



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TEAM COVENANT

- 1. Remember that you are representing OneWorld Health US as well as OneWorld Health across the globe. Please model appropriate attitudes and behavior.
- 2. Complete all online training modules and pre-trip requirements communicated.
- 3. Have all appropriate paperwork and funds turned in based on the communicated deadlines.
- 4. The team will travel together. There will be no early/late arrivals or early/late departures, unless approved prior to the trip by OneWorld Health Staff.
- 5. The team will always share the same itinerary. There will be no individual excursions, visits, stays, or anything of the like. Schedule is set and maintained by OneWorld Health, not individual team members.
- 6. Respect the Team Director(s) and his or her decisions. All team members must work under the supervision of the Team Director, Medical Director, and Spiritual Director. Working as a team is a necessity.
- 7. Develop and maintain a humble attitude and a heart of service toward all locals and teammates. While you will have teaching opportunities, remember that you have, first and foremost, come to learn. Be willing to lend a helping hand in all situations.
- 8. Be flexible and positive with any and all changes: scheduling, clinic role assignments and any details communicated.
- 9. Respect cultural standards. Refrain from all: alcohol, tobacco, profanity, illicit drugs and inappropriate clothing.
- 10. You are not permitted to enter the hotel room of the opposite sex. Notes for couples: only married couples will have shared accommodations.
- 11. Always be ON TIME for meals, clinic departures and projects. If there is a problem or you are not feeling well, let your Team Director know.
- 12. Do not waste water it is a precious resource. Be considerate and use as little as possible in the shower and make sure to keep track of your treated water.

In connection with my application for volunteer service to OneWorld Health, represent and agree, to the terms listed on this Team Covenant. I understand that I will be sent home at my own expense if I don't adhere to these guidelines or the Team Director believes it is in the best interest of the team to do so.



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TEAM SAFETY AGREEMENT

Lodging

OneWorld Health has long standing relationships with all accommodation providers, and we expect our teams to help maintain these relationships.

- 1. Team members are prohibited to leave the grounds of the hotel outside of team excursions.
 - o Example: Jogging outside hotel grounds prohibited
 - Example: Walking to a OneWorld Health facility unsupervised is prohibited
- 2. Drinking alcohol is prohibited on the trip.
- 3. Avoid drinking any faucet water. Use the treated water provided for you at all times (drinking, brushing teeth, etc.)
- 4. Volunteers should utilize lobby and common areas to socialize; co-mingling of sexes in volunteer accommodations is prohibited; couples: only married couples will share accommodations.

Team Itinerary

OneWorld Health will determine and maintain daily and travel itineraries.

- 1. Team members will not create their own excursions, visits, stays, or anything of the like.
- 2. Team members will not adjust or change flight itineraries. In the event of an emergency, OneWorld Health will direct and support all travel adjustment plans.

Passport & Valuables Protection

- 1. Passports will be collected at the beginning of the week and locked in the hotel safe, if you choose.
- 2. Always lock your rooms and keep valuables with you at all times.

Transportation

- 1. OneWorld Health has long standing relationships with all transportation providers.
- 2. Windows in vans/bus should be closed at all times when not in transit.
- 3. Team members are asked to be proactive in the loading/off loading process each day.

Clinic Sites/Patient Interactions

- 1. Remember your training keep your awareness level high for potentially dangerous illness or disease and comply with all OSHA and CDC guidelines. If you find yourself in a compromising situation (i.e. accidental needle stick with a patient) tell the Team Director immediately.
- 2. Use hand sanitizer frequently.
- 3. Keep your personal information as valuable; do not give it out.
- 4. Do not pet or touch **any** animal. Animals are highly dangerous and should never be approached by team members for any reason.
- 5. Clinic sites will have latrines (trenches in the ground, with privacy) for restroom use. Team members are asked to use the buddy system, not bring their phones into the latrine, and to model appropriate use of the area.

Team Member Head Counts

- 1. Roll call will take place multiple times a day at arrival/departure points for clinic, hotel, airport, etc.
- 2. Your team number is on your nametag and the Team Director will initiate roll call at arrival/departure points. Say your number loud and proud.
- 3. Emergency contact info will be on the back of your nametags, so make sure you keep them in the field/transit.

Free Day Guidelines

- 1. Do not pet or touch **any** animal. Animals are highly dangerous and should never be approached by team members for any reason.
- 2. Swim at your own risk.
- 3. Do not swim in or approach the bank of the Nile River. (Uganda)
- 4. There will be no riding on top of safari vehicles. All extremities must remain inside vehicles at all times. (Uganda)

Gifts and Donations

- 1. Do not give money, gifts or personal contact information (email, phone) to anyone without first consulting your Team Director.
- 2. OneWorld Health does like to give generously to the local community, but it is better to do so through the proper channels. We do not want to perpetuate a cycle of dependency and expectancy. You will have the option to give to different programs at the end of the week through tips. Do not give an individual a gift. Please consult your Team Director with any questions.

In connection with my application for volunteer service to OneWorld Health, represent and agree, to
the terms listed on this Safety Contract. I understand that I will be sent home at my own expense if I
don't adhere to these guidelines or the Team Director believes it is in the best interest of the team to
do so, and any such determination shall be conclusively deemed to be for good cause.

Print Name	Signature	Date	